

**Virtual Branch Log On Instructions (Existing Users).**  
If you are a First time user, click [enroll in online banking](#).

**Step One**

**Logon ID:** Enter your Member Number. If your member number is less than 6 digits, you must enter leading zeros to make it 6 digits. *Ex: 1234 must be entered as 001234.*

**Security Code (Password):** Enter the last 4 digits of the primary member's SSN.

Click Log on.



Log On

Logon ID: <input type="text"/>	First time user? <a href="#">enroll in online banking</a>
Security Code (Password): <input type="text"/>	Forgot security code (password)? <a href="#">reset security code (password)</a>
<input type="button" value="LOG ON"/>	

**Step Two**

**New Logon ID:** Enter you new Logon ID. Click the (?) to find Logon ID Requirements.

**Confirm New Logon ID:** Re-enter your new Logon ID.

Click Continue.



Update Logon ID

Your logon id must be updated before continuing.	
New Logon ID: <input type="text"/>	<a href="#">?</a>
Confirm New Logon ID: <input type="text"/>	
<input type="button" value="CONTINUE"/> <input type="button" value="cancel"/>	

### Step Three

**Current Security Code (Password):** Enter the 1st 4 digits of the primary member's SSN.

**New Security Code (Password):** Enter your new Security Code. Click the (?) to find Security Code Requirements.

**Confirm new Security Code (Password):** Re-enter your new Security Code.

Click Continue.



## Change Security Code (Password)

You must change your security code (password) before continuing to online banking.

Current Security Code (Password) :

New Security Code (Password):

 ?

Confirm New Security Code (Password):

[cancel](#)

## Step Four

Create three (3) security questions. If this is a joint account, make sure that all users are aware of the answers to each question.

Click Continue.



## Select Security Questions

Select and answer the following questions that are easy for you to remember and hard for others to guess. Answers can be from 4 to 32 characters long and can use numbers, letters and special characters.

Question 1:

Answer:

Question 2:

Answer:

Question 3:

Answer:

[cancel](#)

## **Step Five**

Click, "I have read and accept the terms and conditions" checkbox.

Click Continue.



## Accept Terms and Conditions

 [Print Terms And Conditions](#)

### ELECTRONIC FUNDS TRANSFER - AGREEMENT AND DISCLOSURE

The Electronic Funds Transfer Agreement is the contract, which covers your and our rights and responsibilities concerning the electronic fund transfer (EFT) services offered by **Metro Community Federal Credit Union** ("Credit Union"). In this Agreement, the words "you" and "yours" mean those who are authorized by the account card as members, joint owners, or any other authorized user of the Credit Union account(s). The words "we", "us" and "our" mean the Credit Union. The word "account" means any one or more savings or checking accounts you have at the Credit Union. Electronic Funds Transfers are electronically generated transfers of money from your account through the EFT services described below. By signing an application of membership account card, or using any EFT service, each of you jointly and severally agree to the terms and conditions in the Agreement and any amendments for the EFT services offered.

### EFT SERVICES

If approved, you may conduct any one or more of the EFT services offered to you by Metro Community Federal Credit Union.

### ATM

I have read and accept the terms and conditions.

CONTINUE

[cancel](#)

## **Step Six**

Complete missing profile information. This may include your email address and mobile phone.  
Click Save.



## Add Profile Information

This profile information is used for security alerts and identity verification.

Email Address:

Confirm Email Address:

Mobile Phone:

[cancel](#)

The Log On process has been completed.